

Requesting access to UF's HiPerGator AI

“HiPerGator 3.0 and HiPerGator AI, the NVIDIA DGX SuperPOD, enable scalable artificial intelligence (AI) and high performance data analytics.” - <https://www.rc.ufl.edu/artificial-intelligence/>

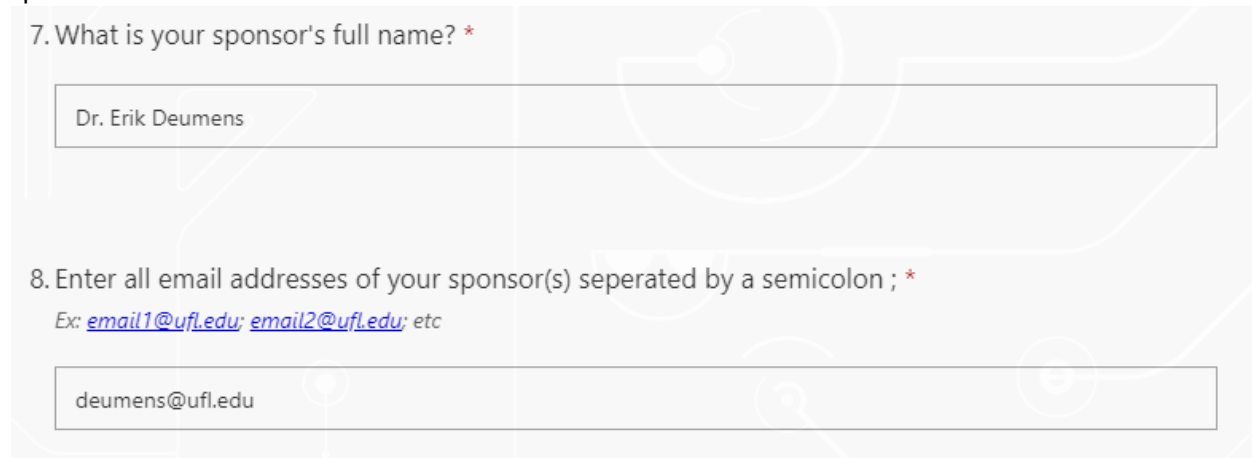
Requesting Account Access

Access to HiPerGator AI infrastructure requires first to have a GatorLink account.

Step 1: Request GatorLink account

Navigate to the Non-GatorLink Account Holders (External User) section of the page here: <https://www.rc.ufl.edu/access/account-request/> and filling the [GatorLink account request form](#).

In no. 7 and no. 8 of the GatorLink Account Request form, fill the following information about the sponsor:



7. What is your sponsor's full name? *

Dr. Erik Deumens

8. Enter all email addresses of your sponsor(s) separated by a semicolon ; *

Ex: email1@ufl.edu; email2@ufl.edu; etc

deumens@ufl.edu

Sponsor's full name: Dr. Erik Deumens

Sponsor's email address: deumens@ufl.edu

GatorLink account request can take up to 24 hours.

Step 2: Request HiPerGator Account

Once you have a GatorLink account, go ahead and [request a HiPerGator Account](#).

The sponsor for the HiPerGator Account is Dr. Glenn Martin (martin@ist.ucf.edu).

Logging into UF's HiPerGator system means you agree to comply with the [UF Acceptable Use Policy and Guidelines](#).

Step 3: Completing the New User Training

Complete HiPerGator Training (within two weeks of account creation, else account will be locked):

<https://mytraining->

ufshands.sumtotal.host/core/pillarRedirect?relyingParty=LM&url=app%2Fmanagement%2FLMS_ActDetails.aspx%3FActivityId%3D50413%26UserMode%3D0

Review HiPerGator New User Training: https://help.rc.ufl.edu/doc/New_user_training

Step 4: Choose allocation

Allocations range from three months to more. Review HiPerGator price sheet (same pricing for UCF researchers as well): <https://www.rc.ufl.edu/services/rates/service/>

Technical Support

Technical support will be provided through the UCF ARCC team, please submit request to arcc-request@ist.ucf.edu. The ARCC team will work with the UF Research Computing team on these requests.

Software license

If you are planning to use a licenses software on HiPerGator, some extra steps may be required for UCF to set up license server for such software. So, please send a ticket to the ARCC support team.

Training

HiPerGator New User Training is available here at the Wiki:

https://help.rc.ufl.edu/doc/New_user_training

NVIDIA Deep Learning Institute: <https://www.nvidia.com/en-us/training/>

AI Courses in Coursera: <https://www.coursera.org/search?query=artificial%20intelligence&>

Frequent Asked Questions

1. Do these prices apply for UCF researchers: <https://www.rc.ufl.edu/services/rates/service/>
 - a. Yes
2. Are trial allocations/ AI Starter Investment available for UCF researchers: <https://www.rc.ufl.edu/artificial-intelligence/>
 - a. Yes, Request Trial Allocation here: <https://www.rc.ufl.edu/access/request-trial-allocation/>
3. Who will be the UF sponsor of account for UCF researchers?
 - a. For GatorLink, you list Erik Deumens; for HiPerGator itself, you list Glenn Martin
4. Can UCF researcher leverage the UF training?
 - a. Yes
5. If UCF has some big datasets they want to work on, what would be the best approach for that? Store it at UF or here?
 - a. Some data sets may already be available at UF (especially public ones) so research should check first; otherwise, use storage allocation to transfer it. If this applies to you, please send a request to ARCC support team.
6. How licensing issues for research software will be resolved? Are we expected to have our own licensing server?
 - a. Needs to be worked with UF on a case by case basis. Please send a ticket to the ARCC support team.
7. How can UCF researcher create a ticket with UF?

- a. Please work through ARCC support team as all tickets/requests to UF team should flow through ARCC team for HiPerGator.
8. How will UCF researcher do visualization for work being done at UF HiPerGator AI?
 - a. Visualization service is available at UF and uses Open On Demand